

## **RETURN FORM**

Please fill out the form and place it in the parcel along with the items you wish to return.

Return shipments must be sent to the following address:	NAME:
	ADDRESS:
Att: AIAYU, C/O System Transport A/S Kumlehusvej 1, 4000 Roskilde	CITY:
	STATE & ZIP CODE:
	COUNTRY:
	PHONE NUMBER:
	EMAIL:

NUMBER: WEB \_\_\_ \_\_ \_\_ \_

STYLENAME	COLOUR	SIZE	COMMENT		RETURNCODE		
				1.	Too small Too big		
				3.	Product not as I expected		
				4.	Wrong item		
				5.	Claim (please add details in 'comment')		

## **GENERAL CONDITIONS FOR RETURNS**

We hope you will love your new AIAYU piece. Should you regret your purchase, don't despair: AIAYU gladly accepts returns, but no later than 14 days from the date of receipt. Please note that items should be returned new and unused with their original tags intact. Damaged or used returns are not accepted. We do not accept packages sent as cash or collect on delivery. The customer/sender alone is responsible for sending back the goods to us on the listed return address.

As soon as your returns have successfully been processed, you will receive a credit note via e-mail, and the amount will be transferred to the credit card that was originally used to place the payment with.

Please note that it may take up to 10 days for the refund to appear on your account. If you wish to exchange to a different size or style, please place a new order on www.aiayu.com

Thank you for your purchase!